

Toowoomba Friendlies Society Dispensary recently experienced a cyber incident involving unlawful unauthorised access to part of our IT environment.

As soon as this incident was detected, we immediately worked to secure our systems and to establish a clear picture of what happened. We would like to assure our stakeholders that this incident was swiftly contained, our systems are secure, and we have confirmed appropriate security measures and sophisticated monitoring is in place to ensure we are aware of any developments.

As part of our ongoing response, we have detected the unauthorised disclosure of some of our data online. We are working as a priority to determine exactly what information this data contains so we can ensure that all appropriate steps are taken.

As a community-owned, not-for-profit organisation that has proudly served the Toowoomba region for over 128 years, we take the protection of our data very seriously. We would like to assure our stakeholders that we are investigating this unauthorised data disclosure as a priority and will provide further updates as we learn more. We will also contact any individuals impacted as required to provide support and guidance in how to respond.

We are working closely with the National Office of Cyber Security (NOCS), the Australian Cyber Security Centre (ACSC), and other relevant government agencies, including Services Australia, National Disability Insurance Agency (NDIA) and Queensland Health. We have also notified the Office of the Australian Information Commissioner (OAIC) while we work to determine what data may be involved.

We are also working with experts from across the cyber industry to assist with our response.

We understand that this news will cause concern to our community, and we are committed to taking all appropriate action in response to this unlawful disclosure of our data by a cybercriminal group in order to best protect our staff, patients, and broader stakeholders. Any questions should be directed to Bayden Johnson, Chief Executive Officer.

For enquiries, please contact:

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Chief Executive Officer

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